

How to Edit Your Account Caller ID Number

In this video, we will discuss How to Edit Your Account Caller ID Numbers.

Your Account Caller ID Numbers are used when an administrator sends out a voice or text to speech call. This is the phone number that will appear as the calling number to your users.

You have the option to have two types of Caller ID Numbers: one as your main number and the other as your emergency phone number. The emergency ID number will only be used when you have selected to send an emergency alert.

To update your Caller ID Phone Numbers, simply hover over Account and select Account Details option from the drop-down menu.

Next click the 'Edit Account Details' button on the left-hand side of the screen.

Then, locate the Caller ID fields and update your information in the corresponding boxes.

Finally, scroll down and click the update to save.

Thanks for watching! If you have more questions please feel free to contact our Customer Success Team at support@highgroundsolutions.com.