High Ground University

How to Setup and Edit the Weather Monitor

In this video we will discuss how to set up your Weather Monitor and also how to edit the alerts that it sends. Weather monitors are used to alert your users to inclement weather near them. Our weather monitor is run by NOAA and the National Weather Service.

To locate the weather monitor simply hover over "alerts" and you will see the weather monitor in your drop-down menu. Some accounts will not have the weather monitor visible in this drop-down menu. If you would like your weather monitor turned on, please contact our support staff and they can turn it on for you.

Once you've clicked on Weather Monitor you will see a list of possible weather events. You can select the weather issue that you'd like or select more than one by holding down ctrl on your keyboard and clicking through the list of weather related events. Underneath the box you'll see that you can select "Advisories, Watches & Warnings" or "Warnings Only".

After selecting the events that you'd like to monitor and in what frequency you can then select your state and county. To be even more specific you can use the Location Filter. Next, select the group you'd like to be notified. Some users create groups specific to the weather monitor including users that have requested that they be alerted regarding the weather, some users like to include all their users in case of an emergency.

Once you've identified the group who will be receiving these weather monitor alerts you can specify exactly what type of alert to send, text to speech which will be an automated voice alert, email, or text message. You also have the option to select which days the alert is allowed to go out. If you leave these days and times blank, then the alert will go out on any day of the week.

To save your work, simply click on "add new weather monitor". You'll see the weather monitor show up at the bottom of the page.

Thanks for watching! If you have more questions, please feel free to contact our Customer Success Team at support@highgroundsolutions.com.