



High Ground University

How to Restore Deleted Users

In this video we will talk about what happens to deleted users and how you can restore them to your user's page. In our system no one is ever really deleted (as long as the account is active), they are simply removed from view.

If you accidentally delete a user, you can quickly restore them by hovering over "users" and selecting "restore users" from the drop-down menu. On this page you will see a list of deleted users. You will also see information such as when they were deleted and by whom they were deleted. If you click on the pencil on the right side of the screen it will restore or "activate" your user. If you have many users, you'd like to restore simply click on the box to the left of their name then click on "restore all checked users" at the bottom of the screen.

Thanks for watching! If you have more questions, please feel free to contact our Customer Success Team at support@highgroundsolutions.com.