



High Ground University

How to Setup Text to Speech Voice Preferences

In this video, we will discuss How to Setup Text to Speech Voice Preferences. If you've ever wanted to send a voice alert to your users but would rather not use your actual voice you can use Text to Speech to have our computer system generate a message for you.

To begin, hover over the Dashboard icon on the navigation bar, then click My Dashboard. Your screen will refresh to show your contact information. Next click the Voice Preferences tab within your dashboard. Your screen will then show you the current voice selected to read your Text to Speech Messages. To review the other voice options, simply select the voice from the "Add a voice" drop down menu then click the play sample link.

You'll notice that there are voices for both English and Spanish. You may have a voice preference for both English and Spanish. If you would like to edit your preferences, simply click the delete icon on the far right. The system will ask you if you are sure you wish to delete this item. Select "Ok". Next, select the voice you prefer and click the "Add Voice" button. The screen will refresh to show the new preferences are added. From now on when you send a Text to Speech message, the selected voice will read your message to your recipients.

Thanks for watching! If you have more questions, please feel free to contact our Customer Success Team at support@highgroundsolutions.com.